



CHEVAL RESIDENCES

Vacancy

General Manager - Cheval Thorney Court & Cheval Hyde Park Gate

We are currently recruiting for an experienced and commercially driven General Manager to take responsibility for the day to day management of Cheval Thorney Court and Cheval Hyde Park Gate.

Reporting to the Director of Cheval Residences, you will be responsible for the financial performance of the two residences which will be delivered through the leadership of the management team.

Responsibilities will include:

- Defining and implementing business plans to achieve results;
- Preparing the operating budget and reviewing financial reports to determine how the residences are performing, taking remedial action where necessary;
- Making key decisions and overseeing execution, removing any barriers to success;
- Leading the management team to deliver objectives;
- Creating and maintaining good relationships with agents and corporate companies to deliver revenue targets;
- Undertaking proactive sales activity to attract new business;
- Striving for improvement to guest satisfaction by upholding standards of service;
- Demonstrating a clear commitment to employee engagement by sharing information and seeking views and ideas from colleagues;
- Ensuring that building and operational areas are well maintained;
- Ensuring that the residences are safe and secure facilities for guests, colleagues and visitors;
- Recommending capital expenditure;
- Participating in the planning and execution of refurbishment projects.

You are likely to have extensive experience as a General Manager in a 4 or 5 Star hotel or serviced apartments environment. A degree in hospitality management or business would also be an advantage. You will have proven success in delivering on financial targets, a flair for sales and you will be a strong leader of people. In addition, you will have the ability to deliver consistent service standards and be passionate about raising levels of service. A background that includes management of refurbishment projects would be an advantage.

Hours of Work: - Your hours of work would normally 9am to 5pm, Monday to Friday; however, a flexible approach is required to meet the demands of the business.

In addition to a competitive salary, colleagues enjoy 22 days holiday plus 8 bank holidays per year, non-contributory pension scheme, private medical insurance and life cover. These benefits are subject to length of service eligibility criteria.

If you would like to apply please forward your current CV to Marianne Barlow, Head of Human Resources at 114a Cromwell Road, London, SW7 4ES or email Marianne.barlow@chevalgroup.com